Evolving Nursing Grand Rounds for the 21st Century

Lorraine Brock RN, MSN, Director of Nurse Recruitment
Dawndra Jones RN, MSN, Director of Strategic Initiatives
UPMC
Objectives

- Discuss the goals for evolving nursing grand rounds to meet the needs in today’s health care environment
- Identify System Nursing Grand Rounds as a method of leading change among nurses in a widely disseminated global health enterprise
Background

• UPMC is an $8 billion integrated global health enterprise headquartered in Pittsburgh, Pennsylvania. Committed to developing and delivering Life Changing Medicine, it is one of the leading health systems in the United States.

• UPMC operates 20 academic, community, and specialty hospitals and 400 outpatient sites, employs more than 2,700 physicians, and offers an array of rehabilitation, retirement, and long-term care facilities.

• Internationally, UPMC operates a hospital specializing in transplant in Italy, and two cancer centers and a hospital in Ireland.
UPMC’s mission is to provide outstanding patient care and to shape tomorrow’s health system through clinical innovation, biomedical and health services research, and education.
UMPC Nursing Vision

“Create the best patient experience, nationally and internationally, through the selection, development, retention and reward of the highest performing nurses while creating systems and programs that creates consistency and excellence in patient care.”
• Purpose
  – Efficiently communicate clinical and strategic information across the system
  – Showcase UPMC nursing clinical expertise
  – Disseminate evidence based nursing practice
  – Update our nurses with local and national health care trends
  – Explore strategies and positions
  – Disseminate research and initiatives
  – Benefit of free contact hours for continuing education
  – Offer flexibility to view at anytime and in any location
Evolution

• 2005
  – Began as a live presentation with simultaneous webcasting that was also archived and viewable from the nursing Infonet site
  – Contact hours approved and obtained through hospital educators
  – Lunch!

• 2009 to Current
  – Eliminated live simulcast
  – Eliminated lunch
  – Centralized contact hour paperwork and distribution
  – Uploaded presentation to uLearn, UPMC’s online education platform
  – Ability to provide DVDs for group viewing
Methodology

• Topic Selection
  – WHO
    • Chief Nursing Officers Leadership Council
    • Professional Practice Council
    • Unit Director Council
    • Center for Nursing Excellence and Innovation
  – WHAT
    • New national and local healthcare initiatives
    • New and revised nursing practices and policies
    • Nursing solutions and approaches
    • Best Practices
    • Innovative approaches in healthcare
Methodology

• When
  – 1st Thursday of the month – excluding May for Nurses’ Week

• Where
  – Presentations held and recorded at our flagship hospital
  – Uploaded to uLearn 1 week after the live presentation
  – Removed 2 years after date of presentation

• How
  – Announcement emailed to all UPMC Nurses
    – NursingGrandRounds@upmc.edu
  – PDF of announcement provided for posting
  – Distributed via nursing CNO weekly
UPMC Nursing GRAND ROUNDS

UPMC SYSTEM NURSING GRAND ROUNDS
THURSDAY, OCTOBER 7TH, 2010
12 PM TO 1 PM
LOCATION: BIOMEDICAL SCIENCE TOWER 100A
UPMC PRESBYTERIAN CAMPUS

“Catheter Associated Urinary Tract Infections (CAUTI): Think About It, Can They Do Without It?”

Dan Shearn RN, MSN
Clinical Director of Critical Care
Fred Tasota RN, MSN, CCRN
Critical Care APN
UPMC Presbyterian

Unable to attend the live presentation?
The presentation will be available to earn CE credits after October 15th, 2010 on Ulasm!

UPMC SYSTEM NURSING GRAND ROUNDS
THURSDAY, AUGUST 5TH, 2010
12 PM TO 1 PM
LOCATION: BIOMEDICAL SCIENCE TOWER 100A
UPMC PRESBYTERIAN CAMPUS

“Reducing Harm from Falls at UPMC: A System Initiative”

Susan Martin, MSN, RN-Center for Quality Improvement and Innovation
Lucy Thompson MN, RN -Center for Quality Improvement and Innovation
Kathy Hale, BSN, RN, MSHA -UPMC Mercy
Lisa Donahue, DNP, RN -UPMC Shadyside
Deborah Vehce, MSN, RN -UPMC McKeesport
Melissa Kolin, DNP, CRNP -UPMC Horizon

Unable to attend the live presentation?
The presentation will be available to earn CE credits after August 18th, 2010 on Ulasm!

UPMC SYSTEM NURSING GRAND ROUNDS
THURSDAY, APRIL 7, 2011
12 PM TO 1 PM
LOCATION: BIOMEDICAL SCIENCE TOWER 100A
UPMC PRESBYTERIAN CAMPUS

“UPMC: Taking Steps to Building Healthy Communities by Promoting Health Literacy & Cultural Competency”

Candi Castleberry-Singleton, MBA
Chief Inclusion Officer
UPMC, Center for Inclusion

Unable to attend the live presentation?
The presentation will be available to earn CE credits after April 18th, 2011 on Ulasm!

UPMC SYSTEM NURSING GRAND ROUNDS
THURSDAY, OCTOBER 6, 2011
12 PM TO 1 PM
LOCATION: BIOMEDICAL SCIENCE TOWER 100A
UPMC PRESBYTERIAN CAMPUS

"Medication Reconciliation: The New Process and Its Benefits"

Dr. Vivek Reddy
Medical Director, Hospital IT
Marianne McConnell RN, MN, NEA, BC, CPHQ, FACHE
Executive Director, Clinical & Operational Informatics, UPMC

Unable to attend the live presentation?
The presentation will be available to earn CE credits after October 17, 2011 on Ulasm!

This continuing education activity has been approved for 1.0 Contact Hour by the UPMC Provider Unit of the PA State Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. To receive contact hours, the participant must attend the entire session and complete the evaluation form. If you have questions, please email jannette@upmc.edu.
Developing a Professional Practice Model for Nursing

Heather L. Ambrose, MSN, RN, CPN, CPON, Director Nursing Development and Magnet Program
Diane S. Hupp, MSN, RN, Vice President, Patient Care Services and CNO
Carrie A. Moelber, BSN, RN, CPN, Senior Professional Staff Nurse

Children’s Hospital of Pittsburgh of UPMC (CHP)
Methodology

• Online presentation
  – Completes a quiz
    • Must enter the uLearn code to access quiz
    • Must get an 80% score to obtain the contact hour
  – Completes evaluation

• Live Presentations
  – Complete Q&A along with evaluation
  – Sign-in sheet
Quiz

This program has been approved for 1.0 contact hours by the University of Pittsburgh Medical Center Provider Unit of the Pennsylvania State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

In order to receive contact hours you must:
- View the entire program
- Complete the post-test with a score of 80 percent

Q 1. A professional practice model is a roadmap or schematic description of how nurse practice, collaborate, communicate and develop professionally to provide the highest level of care for those served by the organization.
   - True
   - False

Q 2. The five basic components of a professional practice include: values, communication/governance, care delivery, recognition/reward/development, and professional/interdisciplinary relationships.
   - True
   - False

Q 3. The process of developing a professional practice models should not include direct-care nurse involvement or feedback.
   - True
   - False

Q 4. Nurses participating in the My Nursing Career clinical advancement program is one example of how nurses apply the components within a professional practice model.
   - True
   - False

Q 5. Professional practice models support the Transformational Leadership Component of the Magnet Model.
   - True
   - False

Your score is 100% (5 / 5)
Congratulations, you have mastered the subject!
### Evaluation

Please take a few minutes to complete this course evaluation tool. Your comments are important to us.

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<th>Q</th>
<th>Needs Improvement</th>
<th>Outstanding</th>
<th>N/A</th>
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<tr>
<td>1. How would you rate the overall presentation and expertise of Diane S. Hupp, MSN, RN?</td>
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<td>2. How would you rate your ability to define a Professional Practice Model (PPM) as a result of this presentation?</td>
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<td>3. How would you rate your ability to identify essential components of a PPM as a result of this presentation?</td>
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<td>4. How would you rate the overall presentation and expertise of Carne A. Moeller, BSN, RN, CPN?</td>
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<td>5. How would you rate your ability to identify steps in the process of developing a PPM in one organization as a result of this presentation?</td>
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<td>6. How would you rate your ability to describe how nurses apply the PPM to everyday nursing practice as a result of this presentation?</td>
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<td>7. How would you rate the overall presentation and expertise of Heather L. Ambrose, MSN, RN, CPON, CPN?</td>
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<td>8. How would you rate your ability to describe how the PPM supports Magnet’s exemplary professional practice component of the model as a result of this presentation?</td>
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Submit
August 4, 2011
Nursing Grand Rounds

NGR - 08/04/2011
CEU Credit - Quiz

UPMC

Continuing Education Recognition

This certifies that
Jones, Dawndra
has successfully completed

Nursing Grand Rounds Series 2011:
Developing a Professional Practice Model for Nursing

on for 1 contact hour at

UPMC Presbyterian

The University of Pittsburgh Medical Center (UPMC) is an approved provider of continuing nursing education by PA State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Sponsor's Address: 200 Lothrop Street, Iroquois Building, Suite 302, Pittsburgh, PA 15213

Administrator for UPMC PA Nurses Provider Unit:

Nurse Planner: Dawndra Jones RN, MSN
Email: jonesd1@upmc.edu
Results

• Provides over 1/3 of the CE’s granted yearly to UPMC nurses
• Provides education and networking for student nurses
• Evaluations demonstrate:
  – Speakers average rating for fy2011 – 3.7
  – Objectives average rating for fy2011 – 3.6
  (4 point Likert Scale 1- needs improvement to 4 – outstanding)
  – Comments:
    • “Excellent Speaker - passionate and energetic - obviously believes what she is
talking about.”
    • “I appreciate all the teams efforts to decrease the vast amount of duplicate
charting and to streamline the info and keep the nurses at the bedside....genius!”
    • “Very knowledgeable speaker. She knew her research!”
Opportunities

• Increase participation
• Update evaluations
• Mobile Applications